



Genevieve A. Chornenki
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Conflict Management Services Since 1989

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TRAINING LIST

Here are some examples of ADR courses that Genevieve Chornenki has designed and/or delivered.

COURSE	DURATION	DEVELOPED TRAINING MATERIALS
1. <i>Adjudication Training: Small Claims Court Judges</i> Department of the Attorney General, New Brunswick	1 day	✓
2. <i>ADR Primer for Lawyers</i> The Law Society of Upper Canada (co-design / co-delivery)	3 days	✓
3. <i>ADR Seminar for Claims Adjusters</i> The Simcoe Erie Group	½ day	✓
4. <i>ADR Theoretical Perspectives</i> University of Western Ontario	On-line – equivalent to 3 days	✓



	COURSE	DURATION	DEVELOPED TRAINING MATERIALS
5.	<i>ADR Training – Bilingual</i> (English/Spanish) Colombian Telecom Regulators (co-design / co-delivery)	3 days	
6.	<i>ADR Training (arbitration, mediation, interest-based negotiation)</i> Ontario Rent Review Hearings Board	3 days	✓
7.	<i>ADR Workshop – Advanced</i> Canadian Radio-Television and Telecommunications Commission (CRTC)	2 days	✓
8.	<i>ADR Workshop for Claims Analysts</i> [name withheld] insurance industry	2 days	✓
9.	<i>ADR Workshop: Negotiation & Mediation</i> Canadian Radio-Television and Telecommunications Commission (CRTC)	2 days	✓
10.	<i>Alternative Dispute Resolution Seminar</i> Ontario Teachers Federation	1 day	✓
11.	<i>Alternative Dispute Resolution</i> University of Toronto, Faculty of Law (co-design / co-delivery)	1 semester	✓
12.	<i>Alternative Dispute Resolution: A Users' Course</i> Infonex	3 days	✓
13.	<i>Alternative Dispute Resolution: The Arbitration Process</i> Dalhousie University, Halifax, Canada	4 days	✓
14.	<i>Arbitration - Introduction to</i> The Department of Justice Canada (co-design)	2 ½ days	✓
15.	<i>Arbitration - Introduction to (Original Correspondence Course)</i> Arbitration and Mediation Institute of Canada	6 lessons	✓



COURSE	DURATION	DEVELOPED TRAINING MATERIALS
16. <i>Arbitration - Introduction to – Parts I & II (Correspondence Course)</i> Arbitration and Mediation Institute of Canada	6 lessons plus exam	
17. <i>Arbitration I: Introduction to Arbitration</i> University of Toronto & Arbitration and Mediation Institute of Ontario	20-25 hours	✓
18. <i>Arbitration Process: An Overview</i> Canadian Centre for Management Development	½ day	✓
19. <i>Arbitrator Training – Bilingual</i> (English/French) Canadian Motor Vehicle Arbitration Plan	2½ days	✓
20. <i>Communications Skill Seminar</i> Consent and Capacity Board of Ontario	½ day	✓
21. <i>Confidence & Capability in Conflict</i> Board of Trade of Metropolitan Toronto	6 hours	✓
22. <i>Conflict & Complaint Resolution in the Regulation of Professionals</i> • <i>Understanding ADR: What A User in the Regulated Professions Needs to Know</i> • <i>What Does a Real Alternative Look Like</i> Infonex	½ day	✓
23. <i>Conflict Management & Harassment Seminar</i> [name withheld] public sector organization	1 day	
24. <i>Conflict Resolution - An Intermediate Theory & Skills Session</i> The Office of the Ombudsman of Ontario (co-delivery)	2 days	
25. <i>Conflict Resolution Analysis & Design</i> (advanced course) University of Toronto, Certificate in Continuing Studies in Dispute Resolution	1 semester	✓



COURSE	DURATION	DEVELOPED TRAINING MATERIALS
26. <i>DR Clauses – Drafting</i> The Department of Justice Canada	2½ days	✓
27. <i>DR Workshop - Advanced – Bilingual</i> (English/French) Canadian Radio-Television and Telecommunications Commission (CRTC)	2 days	✓
28. <i>Fact-Finding - Intensive Workshop</i> Mediated Solutions Incorporated	1½ days	✓
29. <i>Interest-Based Mediation – Introduction to</i> Private law firm		✓
30. <i>Interest-Based Mediation Training for Staff</i> National Energy Board	5 days	✓
31. <i>Interest-Based Negotiation – Introduction to</i> The Department of Justice Canada	2 ½ days	✓
32. <i>Interest-Based Pre-Hearings</i> Licence Appeal Tribunal of Ontario	½ day	✓
33. <i>Interest-Based Thinking & Techniques for Tribunal Members</i> Canadian International Trade Tribunal		✓
34. <i>Judicial Settlement Conferences – Understanding Conflict & Negotiation</i> National Judicial Institute	3 hours	✓
35. <i>Mediation – Advanced Thinking & Techniques</i> University of Toronto, Certificate in Continuing Studies in Dispute Resolution	3 days	✓
36. <i>Mediation - Introduction for Claims Managers</i> [name withheld] professional liability insurer	½ day	✓
37. <i>Mediation – Commercial</i> York University, Certificate in Dispute Resolution	25 hours	✓



COURSE	DURATION	DEVELOPED TRAINING MATERIALS
38. <i>Mediation - Graduate Clinic</i> The Mediation Academy	2 days	✓
39. <i>Mediation - Introduction to</i> The Department of Justice Canada	2½ days	✓
40. <i>Mediation - Introduction to</i> The University of Toronto, Human Resources Managers & Staff	25 hours	✓
41. <i>Mediation Fundamentals</i> The Mediation Academy	5 days	✓
42. <i>Mediation Fundamentals</i> University of Toronto, Certificate in Continuing Studies in Dispute Resolution	3 days	✓
43. <i>Mediation Information Session</i> Specific Claims & Treaty Land Entitlement Branch, Indian and Northern Affairs Canada (co-design / co-delivery)	½ day	✓
44. <i>Mediation Skills Workshop: Important Tools for Cooperation</i> Civil Aviation Tribunal	1 day	✓
45. <i>Mediation Training</i> Canadian Radio-Television and Telecommunications Commission (CRTC)	2 days	✓
46. <i>Mediation Training</i> His Highness Prince Aga Khan Shia Imami Ismaili Regional Conciliation and Arbitration Board for Ontario	3 days	✓
47. <i>Mediation Training Workshop</i> The Department of Defence	3 days	✓
48. <i>Mediation Training Workshop: Focusing on the Resolution of Intellectual Property Disputes</i> Canadian Institute for Conflict Resolution (co-design/co-delivery)	40 hours	✓



COURSE	DURATION	DEVELOPED TRAINING MATERIALS
49. Mediation Training [name withheld] professional insurance managers (co-delivery)	three ½ days	✓
50. Mediation Training The Ontario Advocacy Commission (through The Mediation Academy)	5 days	✓
51. Mediation Workshop (patient complaints program) The Ontario Dental Association (co-design / co-delivery)	1 day	✓
52. Mediation Workshop Ontario Legal Aid Plan	3 hours	
53. Mediation Workshop The Department of Justice Canada	1 day	✓
54. Mediation: An Introduction University of Toronto, Certificate in Continuing Studies in Dispute Resolution	25 hours	✓
55. Myers-Briggs Type Indicator – Applications to Conflict Resolution	Various modules	✓
56. Negotiation Training Canadian Radio-television and Telecommunications Commission (CRTC)	2 days	✓
57. Negotiation Workshop The Department of Justice Canada	1 day	✓
58. Practice Skills: Civil Litigation Bar Admissions Course of the Law Society of Upper Canada	31 hours	
59. Pre-trial Settlement Skills – ADR Approaches in the Judicial Context (Advanced) National Judicial Institute (co-delivery)	3 days	



COURSE	DURATION	DEVELOPED TRAINING MATERIALS
60. <i>Principled Negotiation & ADR</i> Bar Admissions Course of the Law Society of Upper Canada	2 days	

